

# Initiating and continuing participation in citizen science for natural history

Article

Accepted Version

Everett, G. and Geoghegan, H. ORCID: https://orcid.org/0000-0003-1401-8626 (2016) Initiating and continuing participation in citizen science for natural history. BMC Ecology, 16 (S1). 13. ISSN 1472-6785 doi: 10.1186/s12898-016-0062-3 Available at https://centaur.reading.ac.uk/66764/

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To link to this article DOI: http://dx.doi.org/10.1186/s12898-016-0062-3

Publisher: BioMed Central

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1	Initiating and continuing participation in citizen
2	science for natural history
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#### 19 Abstract

20 **Background:** Natural history has a long tradition in the UK, dating back to before 21 Charles Darwin. Developing from a principally amateur pursuit, natural history 22 continues to attract both amateur and professional involvement. Within the context of 23 citizen science and public engagement, we examine the motivations behind citizen 24 participation in the national survey activities of the Open Air Laboratories (OPAL) 25 programme, looking at: people's experiences of the surveys as 'project-baed leisure'; 26 their motivations for taking part and barriers to continued participation; where they 27 feature on our continuum of engagement; and whether participation in an OPAL 28 survey facilitated their movement between categories along this continuum. The paper 29 focuses on a less-expected but very significant outcome regarding the participation of 30 already-engaged amateur naturalists in citizen science. 31 Methods: The paper draws upon research conducted by the authors (a sociologist of 32 science and a cultural geographer) over a five-year period, who followed the 33 development and implementation of the OPAL surveys. The authors engaged with 34 members of the public and natural history enthusiasts to understand how and why 35 people engaged with the OPAL surveys, seeking to explore the motivations and 36 barriers they faced to any further engagement with natural history. This involved 37 carrying out interviews and focus groups with willing participants. 38 Results: Our main findings relate to: first, how committed amateur naturalists 39 (already-engaged) have also enjoyed contributing to OPAL and the need to respect 40 and work with their interest to encourage broader and deeper involvement; and 41 second, how new (previously-unengaged) and relatively new participants (casually-42 engaged) have gained confidence, renewed their interests, refocussed their activities 43 and/or gained validation from participation in OPAL. Overall, we argue that

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44	engagement	with and	enthusiasm	for the	scientific	process	is a m	otivation	shared by	y
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45 citizens who, prior to participating in the OPAL surveys, were previously-unengaged,

46 casually-engaged or already-engaged in natural history activities.

47 **Conclusions:** Citizen science has largely been written about by professional

- 48 scientists for professional scientists interested in developing a project of their own.
- 49 This study offers a qualitative example of how citizen science can be meaningful to
- 50 participants beyond what might appear to be a public engagement data collection

51 exercise.

52

53

# 54 Background

55	Citizen science is defined here as the participation of non-professional scientists
56	in observation and recording for professional science projects [1]. Citizen scientists
57	have been heralded as one solution to a crisis of monitoring and shortage of data in
58	the field [2-6]. Historically, networks of natural historians have made essential
59	contributions to the acquisition of taxonomic data [7]. Notwithstanding other
60	monitoring activities, the Audubon Christmas Bird Count is widely regarded as the
61	first 'citizen science' exercise in the field of natural history, starting in 1900 and
62	continuing through to the present day [8, 9].
63	Since the mid-1930s, volunteer naturalists – rather than professional
64	taxonomists - have formed an 'army of new recorders' [10] recruited by initiatives
65	such as the British Trust for Ornithology's Nest Record Scheme and the Royal
66	Society for the Protection of Birds' Big Garden Birdwatch. With millions of people
67	contributing to such schemes on an annual basis [2], a recent report regarding the state
68	of UK taxonomy stated that: 'The voluntary sector, with its core of expert amateur
69	naturalists, is an important repository of taxonomic expertise. The volunteers monitor
70	changes in their local fauna and flora, provide records for biological recording
71	schemes, and generate data for Biodiversity Action Plans' [7].
72	Today there is a concern (in the UK and the US at least) that we are seeing a
73	'decline in numbers of both amateur and professional taxonomists' [11] and that
74	volunteer efforts in the area of biodiversity recording have been subject to a general
75	decline in numbers. It has been suggested, in a study conducted for the House of
76	Lords in the UK and elsewhere, that the relative strength of the amateur naturalist
77	community as a 'workforce' of taxonomy [11] is fading and that the ability to recruit
78	and train new generations of naturalists is a struggle [12-13]. Indeed, much has been

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79	written about the decline, death or 'impending extinction' of natural history as both an
80	academic subject and amateur enthusiasm [14-18]. For Anna Lawrence [19],
81	'specialist amateurs are on the decline while more generalist volunteers and
82	environmental enthusiasts are on the rise'.

83 Notwithstanding professionals working in this area, it appears that our 84 fascination with natural history has shifted from one of keen amateurism to a casual 85 leisure interest with fewer people actively recording and contributing data. This is a 86 concern for many, who argue that there is a 'dearth of basic knowledge' just as our 87 need for knowledge is increasing due to the loss of biodiversity [20, 21]; many 88 biologists today refer to the past five hundred years as that of a sixth mass (and first 89 grand anthropogenic) extinction [22-25]. Central to any understanding of and 90 response to changes in flora and fauna is the participation of an adequately trained 91 group of taxonomists, whether amateur or professional, to develop and maintain our 92 understanding of the state of biodiversity.

93 A continuum of engagement

94 In the new context of citizen science and public engagement with science, we know 95 very little about who participates in natural history and what motivates their continued 96 volunteering, whether as an attractive but unpaid leisure activity or an accredited 97 profession. A small number of authors have recently produced interesting work 98 around motivations. For example, Dana Rotman et al. [26] argue that 'volunteers 99 participate in scientific activities out of interest, curiosity and commitment to 100 conservation and related educational efforts'. Extending this further, Daniel Batson et 101 al.'s [27] identify egotism, collectivism, altruism and principlism (upholding moral 102 principles) as central underlying motivational factors for involvement with citizen 103 science; whilst Jordan Raddick et al.[28] have studied motivations for involvement

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with GalaxyZoo, finding that contributing, learning, discovering, teaching others and
perceiving the beauty and vastness of space were significant motivatory factors for
participants.

107 In this paper, we build upon these recent studies by drawing together recent 108 work on the sociology of science and leisure studies in order to develop a continuum 109 of engagement in citizen science for natural history, from the *previously-unengaged* 110 participant who has never undertaken any citizen science work through the more 111 casually-engaged participant who has been involved to a lesser degree in natural 112 history or science in the past, to the strength and commitment of involvement 113 frequently displayed by the *already-engaged* participant who in this instance may be 114 described as a traditional amateur naturalist. We acknowledge the contribution of 115 amateur naturalists to citizen science, and consider how participation can work to 116 move people along this continuum in surprising and productive ways. We do so by 117 examining the motivations behind citizen participation in the activities of the Open 118 Air Laboratories (OPAL) programme, an England-wide, biodiversity monitoring and 119 engagement project which began in 2007. Before we move on to our case study, we 120 briefly outline the intellectual context for our research and findings.

121 Citizen Science and Natural History

Although citizen science initiatives have exploded in number over the past 10-15 years, the practice has remained relatively under-represented in the peer-reviewed academic literature (cf. [9]: using Google Scholar, 2000-2009 produces 3,420 results containing the phrase 'citizen science', whilst 2010-2014 produces 8,750). Much of this work on citizen science has largely been written by professional scientists for professional scientists, in order to improve and argue for best practice in public involvement with projects, and allay fears surrounding data quality and reliability (see

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129 [5] for a review of citizen science environmental monitoring, cf. [29-32] for OPAL-

related papers in this regard). A body of work is now emerging from within the social sciences on the more qualitative dimensions of what it means to participate in citizen science, shining a more critical light on how volunteering is understood not merely as an opportunity to increase data collection and manpower, but as a fundamental way in which people can work with and know the natural world [3, 33-36].

135 Recent work by sociologists of science and others has argued against the 136 dichotomy of professional science's interest in data versus humanistic concerns 137 around motivation and participation [37, 38]. Indeed, this work and our paper seek to 138 bridge the gaps between personal, embodied and emotional experiences of citizen 139 science, wider political agendas, pressing environmental concerns and the demands 140 for improved and increased scientific data and knowledge of the world. In order to 141 make sense of the engagement continuum proposed above, which begins to account 142 for the ways in which participants might remain or be transformed from previously-143 unengaged into casually- and perhaps already-engaged participants, we can usefully 144 consider work around volunteering and leisure.

#### 145 Leisure Studies

Leisure studies scholars identify volunteering as both unpaid work and attractive
leisure. This offers a way of making sense of our continuum, specifically from the
'serious leisure' perspective, whereby leisure is categorised as either serious, casual or
project-based. Leisure is understood by Robert Stebbins [39], as ranging from:

Serious leisure: systematic pursuit of an amateur, hobbyist or volunteer
 activity sufficiently substantial, interesting and fulfilling for the participant to
 find a (leisure) career there acquiring and combining a combination of its
 special skills, knowledge and experience.

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*Casual leisure*: immediately, intrinsically rewarding, relatively short-lived
 pleasurable activity, requiring little or no special training to enjoy it.

Project-based leisure: short-term, reasonably complicated, one-shot or
 occasional, though infrequent, creative undertaking carried out in free time or
 time free of disagreeable obligation.

159 We argue that citizen science activities, such as OPAL, form a major part of 160 project-based leisure, whereby people are asked to participate in a scientific project 161 that responds to either a pressing scientific question (such as the Soil and Earthworm 162 Survey mapping worm populations) or urgent environmental challenge (such as the 163 Tree Health Survey asking the public to report on tree health and harmful pests and 164 diseases). However, our results reveal that OPAL is not only a form of project-based 165 leisure; it also recruits individuals who may undertake forms of serious and casual 166 leisure in the field of natural history and other associated topics. The empirical 167 material here thus enables us to ask and understand: (i) how individuals encounter and 168 experience the survey as a form of project-based leisure; (ii) what motivates them to 169 take part and whether people volunteer as part of leisure, work or a sense of collective 170 responsibility, and (iii) where volunteers feature on our continuum of engagement and 171 in turn whether their participation facilitates their movement between categories of 172 previously-unengaged, casually-engaged and already-engaged. Furthermore, the 173 inclusion of leisure studies perspectives ensures that the wide-ranging trials, 174 tribulations, and commitments associated with citizen science are no longer 175 overlooked in the desire to gather data for professional science projects. 176 In the race to herald citizen science as the panacea to many of science's data 177 problems, the figure of the amateur naturalist – as a serious leisure participant – 178 cannot and should not be overlooked [40]. We begin by introducing OPAL, following

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this with a discussion of several instances of amateur involvement in OPAL. We then

180 conclude the paper by arguing that this study offers a qualitative example of how

181 citizen science can be meaningful to individuals beyond any public engagement and

182 data collection exercise.

## 183 Methods

184 As Fradera et al. (paper 1) outline in the first paper in this supplement, OPAL is one

185 of the largest citizen science for natural history programmes ever attempted in

186 England (cf. [1, 40-43]). Unlike other biodiversity-focussed initiatives such as those

187 of the BBC (Springwatch, Autumnwatch) and the RSPB's Big Garden Bird Watch,

188 OPAL differs in both its provision of materials asking people to follow an accessible

189 yet formalised scientific methodology, and the diversity of fields covered. Further,

190 OPAL's team of regional community scientists act as key agents on the ground in the

191 communication of science and engagement with the public. In this paper, we draw on

192 qualitative research on the activities of OPAL, specifically focussing on those of

193 OPAL North West (OPAL NW).

194 OPAL NW was one of nine OPAL regions in England operating during the 195 programme's first phase in 2007-13. The NW team had the responsibility of 196 distributing surveys and coordinating activities in the North West, as well as carrying 197 out social research in the North West and West Midlands exploring how the thinking 198 and behaviour of OPAL participants changed over time. The social research involved 199 recorded focus groups, recorded in-person interviews in the two regions and telephone 200 interviews with respondents from across the country, as wll as an online survey. All 201 interactions took place around the principal 'OPAL national citizen science' surveys, 202 and the link to the online survey was made available after people entered their data for

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203 these. The online survey was used to gain quick feedback from a maximum number of 204 people close to the time of their doing a survey; it also allowed contacts to be gathered 205 for later telephone interviews. Focus groups were used in addition to interviews to 206 deepen understanding by drawing out reflections that might not have come out in a 207 one-to-one interaction.

208 Five focus groups were held with 50 participants in total and over 100 209 interviews were conducted, in the North West and West Midlands; 600 online surveys 210 were completed nationally, mostly closed-response, agree-disagree questions with 211 several free-text boxes where respondents could express briefly how they felt about 212 activities, and 50 events or survey activities were attended to enhance understanding 213 and gain interview contacts. The data were transcribed and then analysed as they 214 became available in SPSS and NVivo using a Grounded Theory approach [44]; 215 specifically, data-codes of significance are allowed to emerge from repeated readings 216 of the transcriptions, rather than being imposed upon the data. In the following 217 Results section, focus group data is marked as such and all named interviewees (using 218 pseudonyms) are either face-to-face or telephone interviews.

## 219 **Results**

#### 220 The previously-unengaged participants

Feedback from OPAL participants reveals that the programme succeeded in engaging many people who previously had had no involvement with natural history. Over half of over 500 online survey respondents aged over 18 reported that OPAL was the first time they had participated in any such activity. The comments below from one online survey question illustrate some of the things people enjoyed about the activities and some reflections upon the motivations for their participation:

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227 Q: What did you most enjoy about the OPAL survey activity?

228 'Seeing my garden through different eyes', 'Learning about the natural world', 229 'I enjoyed seeing what was in the lake, being out in the fresh air, and doing the 230 water sampling', 'Being able to identify what we found and feeling that by 231 taking part we would be contributing to something useful', 'Participating was 232 very interesting and I learned a few things. As a retired person it was nice to 233 feel that I was part of a team of volunteers contributing to an important study', 234 <sup>4</sup>Learning something new and investigating familiar surroundings and seeing it 235 in a different light', 'The chance to learn something new and to do something 236 useful at the same time'.

237 These rich quotes relating to satisfaction with being outside, learning, observing new 238 things and contributing data and time to a scientific project are representative of the 239 general thrust of feedback and strongly supportive of Rotman et al., Batson et al. and 240 Raddick et al.'s [26-28] findings. However the more in-depth data gathered from 241 focus groups and interviews pointed at times to different elements in the overall 242 picture. Interestingly, although three different methods of qualitative engagement 243 were pursued in this research, no significant differences appeared between what 244 people told us in focus groups, face-to-face and telephone interviews. The online 245 survey did not elicit in-depth reflections, rather 'vox-pop' quotes, but this would be to 246 be expected in such a more restricted interaction.

As outlined earlier, the social dimensions and motivations surrounding participation in citizen science remain still relatively unexplored. For this reason, the following section will consider one of the key challenges that emerged, namely a lack of time. For many OPAL participants, the experience of doing a survey is, as the quotes above suggest, so satisfying that they want to go on to do more. However as

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252	with all voluntary activity, it is exactly that: voluntary. Participants donate their time,
253	energy and skill and are free to withdraw it at any time [45]. As the following
254	examples attest, while the head and heart might be willing, often other pressures took
255	priority such as family, leisure and work:
256	'I mean, my life is incredibly busy at the moment. I think it's the sort of thing
257	I'd like to do when I'm retired' [Bernice, 35-44]
258	'I would like to do more but I don't have the time to commit, so I think I
259	would say at this point no.' [Janet, 25-44]
260	'I think my life is pretty full at the moment. I don't feel that taking on
261	anything else, I don't think I would be able to do it justice' [Patricia, 45-54]
262	Perceived lack of time is clearly a major factor influencing participation in
263	projects where there is a commitment to being outdoors doing fieldwork. Even
264	participants keenly aware of the environmental concerns underlying certain surveys
265	often did not feel they could allow themselves to participate:
266	'My day-job stops me doing more. If I had a job in environment and
267	conservation I'd do more. I do as much as I can, I have very little free time.
268	And my wife, although she works in gardening, planting trees and so on, she's
269	working all hours God sends as well, so I really don't think we've got any
270	time.' [Dave, 35-44]
271	'They're all interesting. For me, if I was going to get involved in
272	anything like that, it's the time aspect they're all something I'd like to
273	be involved in, but the practicalities of it, with the other commitments in
274	my life.' [Allotment-holders Focus Group]
275	These respondents struggle to justify contributing the spare time they do have
276	to the OPAL surveys, juggling other pressures. However, the one-off, project-based

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277 nature of OPAL means the activities facilitate participation for time-pressed

individuals.

#### 279 The casually-engaged participants

280 As mentioned, a key part of OPAL's remit has been to engage the previously 281 unengaged in natural history. A less expected but very significant outcome of OPAL's 282 work has been a further engagement of the casually-engaged amateur naturalist 283 community. A key mechanism for enthusing the previously unengaged has been to 284 draw on the success and passion of existing natural history societies and networks. In 285 so doing, OPAL has come to the attention of many already casually-engaged 286 individuals – developing, broadening and deepening their interests: 287 288 'I've been involved with stuff to do with wildlife for a long time, but it's been 289 good, for really opening my eyes to what's local to me ... getting involved 290 with OPAL encouraged me to want to brush up my knowledge ... it's enabled 291 me to get back to doing something I loved doing a while ago, and I've kind of 292 drifted – it certainly has got me more involved in things.' [Cecilia, 35-44] 293 'I think OPAL goes into more depth which is good, and feels more 'sciencey' 294 [sic] – new word. It's got me interested in going a bit further with researching, 295 rather than just plopping about in a field or puddle, nice as these activities are. 296 For me personally, as a failed science/biology student at school, it's been a 297 nice experience.' [Diana, 35-44]

298

These interviewees highlight how OPAL has offered them significant experiences observing and monitoring nature, which has in turn given rise to increased confidence, renewed interest, refocused activity and validation. The power

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302	of citizen science with respect to empowerment cannot be underestimated. For many
303	participants, increased confidence came from the purpose and satisfaction derived
304	from contributing to a much larger dataset for a scientific project, valuing their
305	records as 'real science':
306	'I do care about the local environment, and I felt that I was going to be doing
307	something useful It's something where I thought I could contribute to
308	something bigger which could create a database of, if lots of people got
309	involved, the whole country.' [Barbara, 35-44]
310	'It's given me a bit more confidence to do that sort of thing than I had before,
311	because I feel I'm contributing it's a confidence booster really, because it
312	helps me understand that I'm not as decrepit as I think I am sometimes.'
313	[Abigail, 65+]
314	Citizen science projects like OPAL clearly have a role to play in re-engaging
315	those who have lost touch, or confidence in their abilities. The following respondent,
316	for example, re-engaged with natural history through OPAL following the life event
317	of having children:
318	'I am very interested in the OPAL programme because of the opportunities it
319	offers for education, re-acquainting myself with lost skills and giving a sense
320	that one is making a difference by contributing to a wider research base.'
321	[Neil, 45-54]
322	The surveys further worked to engage those who had previously spent time
323	outdoors for reasons other than natural history, key to arguments for the potential
324	value in piggy-backing on the pre-existing interests and activities of the casually-
325	engaged:

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326	'I was fascinated by [the OPAL Soil and Earthworm survey], because as an
327	angler I knew there were lob worms and I knew there were brandlings, and the
328	rest were just variations on a theme.' [Paul, 55-64]
329	'Before attending the OPAL activities and workshops, I went outside to enjoy
330	the countryside, which usually involved following a ramblers trail Post-
331	OPAL interaction, I am now an active paid member of The Yorkshire
332	Naturalists Union, Bumblebee Conservation Trust, Bat Conservation Trust
333	that's only a selection of the activities!' [Louis, 18-24]
334	It is clear from what has been said that participation in the OPAL surveys has
335	empowered some previously-unengaged or casually-engaged individuals; in the next
336	section we will highlight how OPAL has had comparable effects upon the already-
337	engaged.
338	The already-engaged participants
339	Participation in OPAL surveys has enabled the casually-engaged to broaden and
340	deepen their interest and enthusiasm for natural history. For many already-engaged
341	participants, the surveys offer a means of reframing their natural history activities for

342 a different purpose and taking them out of their comfort zone to consider new areas

343 they are unfamiliar with:

'I would always have been doing natural history type things. I probably
wouldn't have done the pond-dipping, to be fair, without OPAL encouraging
me – and having the nice little pack of stuff certainly encouraged me to go out
and do the survey.' [Martin, 55-64]

The 'little pack of stuff' is important to highlight further: as mentioned earlier,
the OPAL survey packs, developed by the Field Studies Council, are regarded as

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350 relatively unique for incorporating a field notebook, field guide and other useful kit 351 (such as a magnifying glass, compass, pencil and tape measure): 352 'Well that's what seduced me with OPAL really ... the materials were so 353 beautiful, I thought: 'Oh, I'd really like to study this, so I get a better 354 knowledge of what I'm looking at.' [Brenda 55-64] 355 Even for some already-engaged participants, the OPAL surveys (literally or 356 figuratively) expanded their toolkits: 357 'I've always been interested in doing surveys ... OPAL is just another string 358 to my bow really, where I can seek advice or gain experience doing surveys. 359 OPAL to me is another useful tool.' [Martin, 35-44] We have already highlighted how participation in citizen science can offer a way of 360 361 renewing a pre-existing interest for the casually engaged. For the already engaged, 362 OPAL surveys can go a step further: 363 'It's suddenly opening the box – it's bottomless isn't it? And I think that's the 364 beauty of it really, I'll never learn as much as my enthusiasm wants me to learn ... I've taken on too much now and I think my enthusiasm has 365 366 outstripped my ability!' [Adrian, 55-64]. 367 Enthusiasm is infectious [46]. Participation in one OPAL survey begets increased 368 participation in other surveys and so a widening of interests: 369 'I'd most definitely like to know more – and organisations like OPAL have 370 certainly helped me along that path ... it's an eye-opener, things I love 371 learning ... I've got nothing but admiration and praise for OPAL. I just wish 372 we could reach all the people.' [Steve, 55-64]

Participation is a social activity, whether between people and people, or between
people and the natural world. For many respondents, OPAL worked as a means of
opening up and building social networks:

What OPAL's done for me is, whereas before I was a solitary naturalist, it's
introduced me to a lot more people who feel the same, who have got the same
interests, so in that respect I think it's absolutely brilliant.' [Colin, 55-64]
'[OPAL's] helped me to see where I want to go with my career, it's pushed me
towards volunteering things ... because of OPAL I met the nature person from
the Council, and I'm doing a project with him now, [OPAL's] kind of
connected us.' [April, 18-24]

Already-engaged individuals are likely to have developed some of the core skillsets required to undertake biodiversity monitoring activities and species identification. These participants will therefore be more likely to undertake the surveys with the required determination and patience to produce good quality results, as well as to recognise the importance of submitting these results.

388 Some of the respondents featured in this section form part of what Stebbins 389 [39] describes as 'serious leisure' participants who are making a leisure career out of 390 their interest, what might be termed a vocation. Their years of established experience 391 in observation and recording and their associated networks remain invaluable to the 392 continuing success of citizen science initiatives such as OPAL. This enthusiasm and 393 experience can be key to encouraging previously-unengaged and more casually-394 engaged people to carry out surveys and increase their knowledge and abilities. OPAL 395 has invested significantly in establishing good relationships with natural history 396 societies, and these societies have in turn provided training and support for the more

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casually-engaged, as demonstrated by Leanne, who ran a small community group forher village:

399	'I did the surveys for their educational aspects. They were great,
400	professionally presented, everything in there, that made a big difference. But
401	they were also good just for getting people involved, opening their eyes so
402	they could see what was around them With one group, we worked through
403	the lichen survey and then they wanted to know more, so they got more
404	materials and kept practising their ID skills. They have since done a lichen
405	survey of the whole site!' [Leanne, 45-54]
406	These already-engaged participants will bring years of established experience in
407	observation and recording to the areas they now turn their eye to, as well as their
408	networks of contacts who may also become interested. For new societies established
409	alongside the OPAL programme such as the Earthworm Society of Great Britain, this

# 411 **Conclusions**

412 OPAL's aim of increasing participation in natural history is regarded by the 413 environmental community, both amateur and professional, as sorely needed [26]. 414 Long-term programmes of engagement such as OPAL are required in order to 415 generate and retain significant attention and commitment to citizen science. Our 416 research has demonstrated the potential for productive feedback to advance along our 417 continuum between previously-unengaged, casually-engaged and already-engaged 418 citizen science participants, producing opportunities for knowledge- and skill-sharing 419 and thereby widening and deepening, as well as increasing, participation.

420 Our research echoes the academic literature on motivation identified earlier in 421 this paper [26-28], revealing that there is no one-size-fits-all solution to increasing 422 motivation for and participation in citizen science. However, our study identified the 423 importance of projects like OPAL that combine public engagement and scientific 424 endeavour in order to accommodate differing levels and rates of participation. Paying 425 close attention to the new, relatively-new and established natural history participants 426 identified here, OPAL and projects like it should continue to develop a range of 427 approaches for different age-groups and demographics, designing and targeting their 428 activities accordingly.

429 Many of the issues highlighted in this paper are beyond the control of OPAL 430 and its community scientists, survey-designers and project partners. OPAL is of 431 course making strong contributions to encouraging shifts in thinking for people to find 432 the time to engage in monitoring activities, creating the spaces and conditions for 433 participation through project-based leisure that tackles important environmental 434 questions [42], for example the health of the nation's trees. However, as this paper has 435 argued, interest, motivation and a sense of collective responsibility can never be 436 guaranteed (Ibid.). The full potential of citizen science is yet to be realised, however 437 this example of OPAL reveals the power of participation in citizen science to move 438 volunteers between the categories of previously-unengaged, casually-engaged and 439 already-engaged. The success of this continuum of engagement should not be 440 underestimated as the rewards for participation range from a personal sense of 441 achievement to the contribution to 'real' scientific research.

## 442 **Competing interests**

443 The authors have no competing interests.

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## 444 **Authors' contributions**

- 445 GE undertook the interviews and focus groups quoted and their qualitative analysis,
- and drafted the manuscript. HG reviewed and developed the manuscript and added
- theoretical perspective and structuring. Both authors co-developed, read and approved
- the final manuscript.

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